



Phone Call Expectations

- Get to know your wedding professional!
- Discuss timeline & expectations of your big day.
- Schedule Engagement Session (if applicable)
- Plan for your second consultation call.



How to Prepare for Your Call

- Review our resource pages:
TIMELINES: <https://www.ivorygrove.com/timelines>
SHOT LIST: <https://www.ivorygrove.com/shotlist>
- Fill out important fields on your Wedding Details Page:
Locations
3 most important moments
Family photo list
- Bring any questions to discuss together

When to contact Lindsey?

- Changes to your package (upgrading, extra hours, adding a second shooter or engagement session)
- Questions about your contract, payment plan, the editing process, or media delivery
- Changes to your date or location
- Trouble connecting with your team members

Other Helpful Information

- Extra Hours: \$150 per hour per lead team member
- Second shooters are helpful where the lead can't be in two places at once. (\$100 per hour with a 4-hour minimum)
- The best time of day to take photos is during golden hour (roughly 2 hours before sunset). We'd love to help you create a timeline that take this into consideration.
- Please be aware that our cameras have a minimum level of light needed to produce high-quality media.
- The best portrait locations are evenly shaded during the time you take them.
- Communication before & during the wedding is KEY to creating an amazing wedding gallery!